



# Andhra Pradesh State Road Transport Corporation

No. OP4/462(10)/2022-MED

O/o the VC & MD,  
RTC House, VJA,  
Date: 11.11.2022.

## **GHASTLY BREAKDOWNS OF BUSES**

To  
All Executive Directors(zone) &  
All DPTOs.  
**APSRTC**

**SUB: Breakdowns:-** Preventive maintenance of vehicles - Online Ghastly Breakdowns  
- Instructions issued - Reg.

**Ref:** 1. Cir no. 01/2019-MED , dated 9.1.2019.  
2. This Office letter no. OP4/462(10)/2022-MED Dtd.13-09-21  
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The Hon'ble Chief Minister's Office(CMO) is reviewing the breakdown reported in Print/Electronic Media and taking serious view on the maintenance lapses and calling for the factual reports. The Media has become highly sensitive and reporting even minor breakdowns also in daily newspapers. These reports are tarnishing the image of the Corporation besides lot of inconvenience to the travelling passengers.

Instructions were issued vide Circular at ref.1 cited on the preventive maintenance schedules, checks and cross checks to be done at various levels to ensure effective implementation of the systems. But it is noticed during the technical audit of the Depots by MED team of HO that the Depot Managers and garage Supervisors are not checking the Buses after attending to the preventive maintenance schedules and the very purpose of the issue of the above Circular no.1/2019-MED is defeated. This gross negligence among the Depot Managers and garage Supervisors is causing ghastly breakdowns such as tyres coming out, Axles broken and steering wheel coming out etc, mostly avoidable in nature and it is very alarming to note that these ghastly breakdowns are increasing in the recent months as enclosed herewith.

The Depot Managers and garage Supervisors shall be held responsible for most of these avoidable ghastly breakdown of Buses as they are not properly checking the Buses and not implementing the preventive maintenance schedules in true spirit.

All EDs and DPTOs are requested focus on quality of preventive maintenance schedules and initiate stringent disciplinary action on the Depot Managers and garage Supervisors for their failure to control the ghastly breakdowns found avoidable on account of slack supervision. The DyCMEs shall also be made responsible for implementing the preventive maintenance schedules at Depots and proper analysis all online breakdowns.

The EDs and DPTOs are once again advised to review all ghastly breakdowns and submit factual report by Mail/Whatsapp to reach HO next day by 8.00 am to appraise CMO.

  
VICE CHAIRMAN & MANAGING DIRECTOR

Copy to ED(A), ED(E), ED(O) and FA&CAO for information  
Copy to all DyCMEs, and DMs for necessary action



## Andhra Pradesh State Road Transport Corporation

No. OP4/462(10)/2021-MED

O/o the VC & MD,  
RTC House, VJA,  
Date:13.09.2021.

To

All Executive Directors(zone) &  
All Regional Managers.

### GHASTLY BREAKDOWNS OF BUSES

**SUB:FAILURES-** Preventive maintenance of vehicles – Online failures - Instructions issued - Reg.

**Ref:** Cir no. 01/2019-MED , dated 9.1.2019

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Due to implementation of curfew w.e.f 4.5.2021 on account of Covid-19 pandemic, the operation of buses was very minimum and many buses were kept idle at garages. In order to ensure all buses in fit condition, it was advised to operate all the buses on rotation basis. Time and again instructions were issued to maintain the vehicles as per the preventive maintenance schedules with the available man power and keep the fleet road worthy at all times. But after restoration of operations to the maximum extent, the following ghastly incidents took place, which are avoidable if proper maintenance is ensured.

- AP04Z0014 PVG bus of Rajampet depot failed on 21.8.2021 due to steering shaft disconnected from the steering cross due to improper fitment of cotter bolt.
- AP35Z0144 Exp bus of Kakinanda depot failed on 2.9.2021 on the route RJY-KKD near Samarlakota due to HSD oil tank fell down. The HSD oil tank holding brackets were found with old cracks which were not identified during the preventive maintenance.
- AP05Z0108 PVG bus of Gokavaram depot failed on 4.9.2021 due to rear axle detached from the bus on the route Gokavaram- Pathakota. The spring brackets and shackles were broken and resulted in detachment of rear axle, as the maintenance staff failed to identify the cracks during scheduled preventive maintenance.
- AP29Z2323 PVG bus of Uravakonda depot failed on 9.9.2021 due to ROS tyres came out along with hub. It is observed that the rear axle check nut was welded due to threads worn out.

All the above breakdowns should have resulted in ghastly accidents, but fortunately averted.

All these incidents clearly show that proper care is not taken to maintain the vehicles as per the guidelines issued vide circular at reference. It was also advised in the circular to cross check the vehicles after schedule II, III & IV maintenance to ensure quality, but the cross checking by the depot supervisors and officers is neglected resulting in failure of buses attracting adverse comments from the public as well as media thereby tarnishing the image of the corporation.

In this connection, all the Regional Managers are once again advised to focus on quality of attention of preventive maintenance schedules and ensure the checks and cross checks are done by the concerned at various levels as communicated vide circular at reference cited and plan to achieve zero breakdown level here afterwards.

*Mula*  
13.9.2021

Vice Chairman & Managing Director

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Copy to all DyCMEs, DVMs and DMs for necessary action